

Privacy Policy

Last updated: 1/6/26

Ella's Drone Services ("us", "we", or "our") operates <http://www.ellasdroneservices.com> (the "Site"). This page informs you of our policies regarding the collection, use, and disclosure of Personal Information when you use our Site or communicate with us.

We use your Personal Information only as described in this Privacy Policy. By using the Site, you agree to the collection and use of information in accordance with this policy.

Information Collection and Use

While using our Site or contacting us, we may ask you to provide certain personally identifiable information that can be used to contact or identify you. This may include, but is not limited to, your name, email address, phone number, and details related to your project ("Personal Information").

We collect this information solely for the purpose of:

- Responding to inquiries
- Scheduling and coordinating services
- Communicating about ongoing or upcoming jobs

We do **not** sell, rent, or share your Personal Information with third parties for marketing purposes.

Log Data

Like many site operators, we collect information that your browser sends whenever you visit our Site ("Log Data"). This may include your Internet Protocol (IP) address, browser type and version, pages visited, time and date of your visit, and other statistics. This information is used only to improve the performance and functionality of the Site.

Communications (Email & SMS)

We may use your Personal Information to contact you via email or SMS (text message) for service-related purposes such as scheduling, confirmations, updates, or answering inquiries.

SMS Messaging

By providing your phone number, you consent to receive text messages from Ella's Drone Services for business-related communication only. Message frequency will vary based on your interaction with us.

- Message and data rates may apply.

- You may opt out of SMS communications at any time by replying **STOP**.
- For help, reply **HELP** or contact us directly.

We do not use SMS messaging for mass marketing campaigns, and we do not share your phone number with third parties.

Cookies

Cookies are small data files that may include an anonymous unique identifier. Cookies are sent to your browser from a website and stored on your device.

We use cookies to improve your experience on our Site. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. Some parts of the Site may not function properly without cookies.

Security

The security of your Personal Information is important to us. While we strive to use commercially acceptable means to protect your information, no method of transmission over the Internet or electronic storage is 100% secure. Therefore, we cannot guarantee absolute security.

Changes to This Privacy Policy

This Privacy Policy is effective as of 1/6/26 and will remain in effect except for any future changes, which will be posted on this page.

We reserve the right to update or modify this Privacy Policy at any time. Your continued use of the Site or our services after changes are posted constitutes your acknowledgment of those changes.

If material changes are made, we will notify you via the email address you have provided or by placing a prominent notice on our website.

Contact Us

If you have any questions about this Privacy Policy, please contact us through the information provided on our website.